

SUPPLY CHAIN CHARTER

Western strives to

- Achieve high standards in health & safety and the environment
- Provide the most cost-effective and sustainable solutions
- Continually develop long-term strategic alliances and partnerships with our supply chain
- Actively encourage a creative and innovative approach
- Participate in continuous improvement initiatives
- Ensure payments are made in accordance with agreed terms
- Resolve conflict in a non-adversarial manner
- Recognise excellent supplier performance by providing opportunities for repeat business
- Apply Western`s Mission, Vision & Values

Western expects its suppliers to:

- - Have high commitment to health & safety and the environment
 - Have the skills and ability to provide consistently high quality standards
 - Provide products and services to agreed specifications, programmes and cost
 - Collaborate with all members of the supply chain to achieve project objectives
 - Promote a non-adversarial attitude to dispute resolution
 - Commit to and participate in continuous improvement initiatives
 - Adhere to Western`s Mission, Vision & Values
- Collectively we will:
- Provide high standards in health & safety and the environment
 - Create an open and honest environment that will develop mutual trust, integrity and respect
 - Generate a 'right first time' solution for our customers through efficient planning, measuring performance and effectively managing risk
 - Minimise waste and inefficiency through innovation and design solutions resulting in reduction of overall costs
 - Deliver an overall cost benefit
 - Deliver best value to our clients